

Partnering and Conflict-Resolution Training 2020



Presented by **WSDOT Headquarters Construction**,
AGC of Washington and **RHC, LLC**

Cost: \$60 per person

Class size: 40 max

7.5 training hours
(one day of training)

LOCATIONS

Wenatchee

January 28, 2020
8:00 a.m. to 4:30 p.m.

**WSDOT North Central
Region Office**
2830 Euclid Avenue, Building A
Wenatchee WA 98801

Marco Foster — 360.705.7824

Kent

January 29, 2020
8:00 a.m. to 4:30 p.m.

**WSDOT Kent
Maintenance Facility**
26620 68th Avenue South
Kent WA 98032

Marco Foster — 360.705.7824

January 30, 2020
8:00 a.m. to 4:30 p.m.

**WSDOT Kent
Maintenance Facility**
26620 68th Avenue South
Kent WA 98032

Marco Foster — 360.705.7824

TARGET AUDIENCE

Contractors and WSDOT staff involved in the administration of construction contracts.

COURSE DESCRIPTION

The Washington State Department of Transportation (WSDOT), in conjunction with the Associated General Contractors (AGC) of Washington and RHA, LLC, will be providing Partnering and Conflict Resolution training to WSDOT staff and contractor personnel involved in the administration of construction contracts.

The concept of partnering on construction projects has been around since the early 1990s and embraces the principles of:

- Trust and open communications.
- All parties address and resolve issues and problems promptly and at the lowest possible level.
- All parties strive to develop solutions that are agreeable and meet the needs of everyone involved (win-win approach).
- All parties have identified common goals for the partnership and at the same time are aware of and respect each other's goals and values.
- Partners seek input from each other in an effort to find better solutions to the problems and issues at hand. This creates synergy in the relationship that fosters cooperation and improves the productivity of the partnership.

The objective of embracing these Partnering principles is to reduce conflict and disputes on construction contracts that result in wasted time and money that ultimately result in increased costs. Emphasis is placed on revitalizing the Partnering principles and the development of personnel skills that will promote better communication, negotiation and issue-resolving abilities.

INSTRUCTOR

Renee Hoekstra of RHA, LLC

REGISTRATION

AGC contractors will need to register via AGC's website at www.agcwa.com. Non-AGC members must contact Michele Willms at 360.352.5000 or mwillms@agcwa.com (cancellations must be received three business days prior to the event start date to avoid forfeiting 100% of the event fee).

WSDOT staff will register in the Learning Management System (LMS).